

# **Cleaning Information**

## Ceramic Wall Tiles

Maintaining the appearance and characteristics of glazed tiles is achieved with the implementation of a suitable cleaning regime. It must be stressed that the cleaning material manufacturers' instructions must be followed at all times.

## **Builders** Clean

This should be undertaken prior to a wall being brought into service. The builders clean removes any residual film left over from the grouting operation and is a one off cleaning process. It is imperative that this is carried out as any grout residues left behind will act as a key for dirt.

## Cementitious Grouts

The use of a mild acid de-cementing solution followed by thorough rinsing will remove all but the most stubborn of cement residues.

#### **Epoxide Grouts**

It is essential that ALL residue be removed from the surface of the tile during the grouting process and before the resin cures. Failure to achieve this will result in a very difficult and expensive process using gel-type epoxide removers.

## **Routine Cleaning**

The regular use of detergents or other cleaning agents which are excessively acidic or alkaline could cause irreversible damage to the tile surface and should not be used.

## Manual Cleaning

Glazed wall tiles can be wiped with warm water to which a neutral or nearly neutral detergent has been added.

#### Periodic Cleaning

Occasionally, foreign matter may cause surface marks that cannot be removed with the usual cleaning process and materials. If the surface mark cannot be removed, other materials should be considered (it is advisable to experiment on a small inconspicuous area):

#### Paint

Paint Remover

#### **Organic Stains**

Bleach or one off treatment with washing soda

**Oil, Fat, Grease** Detergent or degreaser

#### Mould Growth

Household bleach or proprietary cleaner

## Tea, Coffee, Ink

Household bleach or proprietary cleaner

\*\*Abrasive powders or cleaners should never be used on ceramic tiles.

This information has been supplied from Johnson Tiles UK

